Fire Doors and Frames

Gaining acceptance of unlabeled fire doors and frames

While the UL Mark should be applied to UL Listed fire doors and frames at the manufacturing location, on occasion labels cannot be found on these products at job sites. This may be due to assemblies being shipped without UL Labels, or in some instances labels may have been inadvertently removed or obliterated in the field rendering them illegible. In these instances code authorities are not able to approve the installation.

The UL Field Inspection Services program can help achieve a quick resolution to this problem, often within a few days. To qualify for this service, the fire doors and/or frames should meet the following criteria:

- Must have an active UL certification.
- Must have been manufactured at a UL authorized manufacturing facility in accordance with the active UL Procedure.
- Should not have been in use for more than one year.

In addition, minor modifications to the fire doors and frames performed in the field may be permissible provided that they are fully in accordance with the UL Procedure.

Only the product manufacturer or distributor may initiate a Field Inspection, and the local code official will be contacted to make sure the Field Inspection resolves his or her concerns. Additional information on this program is available at **www.ul.com/fieldinspections**, including an on-line Field Inspection Application form.

In situations where unlabeled fire doors and frames do not qualify for the UL Field Inspection Program, a UL Field Evaluation may be able to resolve concerns raised by code authorities. Any party can request a UL Field Evaluation. Information on this program is available at **www.ul.com/field**.

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